



Training Services Terms and Conditions

Information on Training Services policies and offerings

June 14, 2013

LTX-Credence training services provide the information and skills that enable you to get the most out of your test systems. Standard training programs, offered at LTX-Credence Training Centers or on-site at your facility, cover a wide range of topics, including system maintenance, applications, hardware and software. Custom programs can also be developed to address your unique requirements. In addition, LTX-Credence offers online eLearning courses covering prerequisites for basic training in addition to advanced topics and instrumentation.

General Training Information

Training Course Types

Standard Training Courses

Standard Training Courses cover the basic skills required for programming, operation, maintenance and troubleshooting of LTX-Credence systems and products. Information on Standard Training Courses is available at www.ltx-credence.com.

Custom Training Courses

Custom Training Courses are developed and delivered according to your specific requirements. These courses may contain any combination of existing or newly developed material.

Course Delivery Options

Both Standard Training Courses and Custom Training Courses can be delivered either at LTX-Credence Training Centers or on-site at your facility (Customer Site Training).

Course Materials

LTX-Credence provides course materials to assist in the delivery of its training courses. The participants of any specific training course may retain all course materials used within that course without additional charge.

Additional course material may be purchased at the then current LTX-Credence training material prices.

Course materials at all times shall be the exclusive property of LTX-Credence and may not be copied or used, except for its original intent by participants. Documentation remains the property of LTX-Credence under copyright law, and cannot be used without the express written agreement of LTX-Credence.

Training Credit Overview

With each new system warranty, the customer receives a specific number of "Training Credits" that can be used for LTX-Credence provided training.

Validity and Conditions

- Training Credits are valid for a period of twelve (12) months from date of system shipment.
- Training Credits are only valid for the original customer at the original delivery site.
- Training Credits are not transferable to End of Life Product courses.
- Training Credits can be used for Standard Training Courses conducted at an LTX-Credence Training Center, online courses or applied to Customer Site Training.
- Each Training Credit can be used for up to one (1) week of training. An additional Training Credit is required for up to five (5) days of additional training.

Custom Training Courses

LTX-Credence also offers services to develop and present Custom Training Courses for a range of disciplines across various technical areas.

Course Development

Custom course development work is carried out on a mutual agreement basis using a detailed statement of work outlining the tasks, deliverables and compensation. Development work will commence on agreement on the statement of work and payment for work product.

Rights

- LTX-Credence grants the customer all right, title and interest to work product for courses designed and delivered from such engagement.
- LTX-Credence reserves the right to use all materials developed as a part of a Custom Training Course in future training courses.

Course Delivery

Custom Training Courses can be presented by LTX-Credence either at LTX-Credence Training Centers or at your site (Customer Site Training). Delivery of Custom Training Courses is subject to the applicable terms and conditions provided on the following pages of this document.

Training Center Locations

Designated LTX-Credence Training Center locations include:

LTX-Credence North American Training Center

1355 California Circle
Milpitas, CA 95035
Tel. 408-635-4300
Fax 408-635-4985
Email: training_admin_us@ltx-credence.com

LTX-Credence Asia Pacific Training Center

6 Serangoon North Avenue 5, #03-05/07
Singapore-554910
Tel. +65 6408 8408
Fax +65 6720 9040
Email: training_admin_ap@ltx-credence.com

LTX-Credence European Training Center

Feringastrasse 6, 85774 Unterfohring B
Munchen, Germany
Tel. (49) 89-4623550
Email: training_eu@ltx-credence.com

Other Training Centers

Select training courses are also available at other LTX-Credence or partner facilities, including:

- Norwood, Massachusetts
- Dallas, Texas
- Grenoble, France
- Japan
- Korea
- Taiwan

Please contact your LTX-Credence representative for more information about these locations.

Standard Training Courses at LTX-Credence Training Centers

LTX-Credence regularly conducts Standard Training Courses at LTX-Credence Training Centers and through its qualified training partners worldwide. These courses provide instruction in the programming, operation, maintenance, and troubleshooting of LTX-Credence test systems and products.

Enrollment

In general, class registration is on a first-come, first-served basis, using the online registration system on the LTX-Credence web site. Course enrollment is confirmed upon payment of the course fees.

In some cases, since class sizes are limited and courses may be oversubscribed, a given customer may be limited to one attendee for that particular session of the course.

Course Fees

The tuition cost for instructor-led courses are dependant on the length of the course:

| Course Length | Course Tuition |
|------------------------------|--|
| Up to 1 week duration | 1 Training Credit or current tuition fee |
| Greater than 1 week duration | 1 Training Credit per 5 days or part thereof, or current tuition fee |

Payment of Fees

If your company has Training Credits available, the appropriate number of Training Credits will be applied to course fees. If your company does not have Training Credits available, payment will need to be made for the course fees. The total fees due can be determined using the online registration system on the LTX-Credence web site.

Payment can be in the form of a check, or purchase order (P.O.). Full course payment must be received by LTX-Credence at least twenty-one (21) days prior to the commencement of the course to guarantee registration. Contact the Training Administrator to make your payment. You will then receive a payment confirmation via email.

Expenses

The customer is solely responsible for all travel, lodging, meals, and related expenses of its employees attending training at LTX-Credence Training Centers.

Cancellation

Registrations may be cancelled using the online registration system on the LTX-Credence web site. Cancellation penalties are dependent on how far in advance of the start of the class the cancellation takes place:

| Calendar Days prior to Class Start | Cancellation Charges |
|---------------------------------------|---|
| More than 21 | <ul style="list-style-type: none">No cancellation charge, all Training Credits and/or other course fees refunded |
| 21 – 7 | <ul style="list-style-type: none">\$500 USD cancellation charge, all Training Credits and/or other course fees refunded |
| Less than 7, including non-attendance | <ul style="list-style-type: none">Forfeit of all Training Credits and/or other course fees |

LTX-Credence reserves the right to waive cancellation fees solely at their discretion.

Rescheduling

LTX-Credence reserves the right to reschedule courses.

Standard Training Courses at Customer Site

Upon request, LTX-Credence will conduct Standard Training Courses on-site at your facility or at another facility of your choosing. Scheduling and enrollment for these courses is subject to the availability of LTX-Credence instructors, and sufficient access to appropriate LTX-Credence products and systems for the hands-on components of the course.

Facilities Requirements

When the location of the course is at your facility, you will need to make available for the duration of the course a suitable classroom, appropriately equipped test systems, and workstations in quantities proportional to the number of enrollees for use during the hands-on sessions of the course.

Enrollment

Students can enroll in Customer Site Training using the online registration system on the LTX-Credence web site.

Course Fees

The cost of conducting an on-site training course is made up of a single, inclusive course charge plus expenses. LTX-Credence will prepare a Quotation which will include the course charge, an estimate of expenses, and course details (course type, duration, customer equipment requirements, etc.). Expenses include all travel, lodging, meals, and other related expenses of LTX-Credence personnel involved in presenting the course.

Payment of Fees

Payment can be in the form of a check, or purchase order (P.O.) for the amount agreed upon with LTX-Credence. Payment for any Customer Site Training is due thirty (30) days net invoice.

Training seats can be used to receive a discount against the cost of a Customer Site Training course:

- Credit for up to (4) valid Training Credits may be applied at \$2,000 per credit for a course of up to one (1) week duration, (maximum \$8,000 discount).
- Credit for up to (8) valid Training Credits may be applied at \$2,000 per credit for courses of greater than one (1) week duration, (maximum \$16,000 discount).

Expenses

The customer is solely responsible for all travel, lodging, meals, and related expenses of its employees attending training courses. As noted previously, the customer is also responsible for all travel, lodging, meals, and other related expenses of LTX-Credence personnel involved in presenting the course.

Cancellation

Cancellation can be done online. Cancellation penalties are dependent on how far in advance of the start of the class the cancellation takes place:

| Calendar Days prior to Class Start | Cancellation Charges |
|--|--|
| 21 or more | <ul style="list-style-type: none">No cancellation charge, all Training Credits and/or other course fees refunded |
| Less than 21, including non-attendance | <ul style="list-style-type: none">Liable for all expenses incurred by LTX-CredenceCancellation charge of 10% of the course charge, excluding any discounts appliedAll other Training Credits and/or other course fees refunded |

LTX-Credence reserves the right to waive cancellation fees solely at their discretion.

Rescheduling

LTX-Credence reserves the right to reschedule courses.

eLearning Online Training

Online Classes deliver application specific courses or extend existing courses for the range of test solutions offered by LTX-Credence. Students register online, and attend classes remotely at their own pace and schedule. Students can start, pause and re-start classes at any time. Students also see their progress and test scores to ensure they learn the basics before moving to the next part of the course.

Facilities Requirements

When the engineers and technicians undertake online training the workplace environment must foster learning. With this in mind we encourage the provision of suitably quiet study facilities for online learning activities.

Enrollment

Students can enroll in online training using the link on the LTX-Credence web site.

Course Fees

Tuition fees for online courses can be paid using Purchase Orders.

| Course Type | Course Tuition |
|--|---|
| Pre-Course | Included in Basic Class registration fees. |
| Testing Technology and Advanced Topics | 1 Training Credit per course, or current online tuition fee |

Payment of Fees

Payment can be in the form of a check, or purchase order (P.O.) for the amount agreed upon with LTX-Credence.

Cancellation

Cancellation can be done online. Cancellation penalties are not applied to online course offerings.

For More Information

For more information on the topics discussed in this document, please contact your local LTX-Credence Training Administrator, or LTX-Credence:

LTX-Credence Corporation

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